



Elite Live In Care Service

“IT’S ALL ABOUT YOU”

Many people wish to live in the comfort of their own home rather than move to a residential home. However, frailty, various forms of illness or conditions can make living alone too difficult. In these instances, Elite Live In Care allows your loved ones to remain in the comfort of their home and maintain as much independence as possible, while ensuring the highest level of safety.

Elite Live In Care can supply a fully trained and dedicated member of our care team to provide live in care and support, who is always watching over your loved one, offering care support, reducing the risks of falling and assisting in all activities of daily living including:

- Bathing, dressing and grooming assistance
- Cooking and light housekeeping laundry and change of bed linens
- Grocery shopping and errands
- Transportation to doctor appointments, supermarket, pharmacy
- Assisting with walking and transfer from bed to wheelchair
- Keeping the family updated
- Medication reminders
- Post-hospitalisation, rehabilitation and recovery care where required
- Companionship and range of motion exercise

Example of Elite Live In Care assistance

Leisure time is a big part of our lives, but diet and safety in the kitchen are also of paramount importance. The ability to safely prepare and cook a balanced diet is one of the things we all take for granted ... until we are not able to do it for ourselves any longer. Our Elite carers can certainly help with this. It could be that you still love to cook, but are unable to open tins or read the labels. We can assist you with this. It could be that you've never enjoyed cooking, in which case we can take full charge of the shopping, preparation and cooking of your meals. It is your choice and can be written into your plan of care - "It's all about you".

“ your loved ones can remain in the comfort of their home and maintain as much independence as possible ”



Why choose Elite Live In Care?

“IT’S ALL ABOUT YOU”

Elite Live In Care was created to ensure the quality of care being delivered is based on very high quality standards with 100% focus on Live In care. We pride ourselves in 100% compliance with the Care Quality Commissions ‘5 Key Areas’:

- Safe
- Caring
- Effective
- Responsive to people’s needs
- Well-led

At Elite Live In Care, we guarantee your carer will remain well trained and never become non-compliant with these regulations whilst working for us. We challenge you to find any other care company with the same guarantee. We aim to not only provide the best care for you, but have a happy workforce with very competitive rates of pay and career pathway.

Our care plans are created with you and tailored specifically for your requirements. We take the time to listen to your needs - this can involve your family and friends if you wish. We not only ensure your safety is maintained, your nutritional needs are met, you have your medication and everyday hygiene needs taken care of, but we will also provide a whole lot more - “It is all about you”

Our mission is to make our client’s twilight years the best they can be and to challenge anything or anyone who gets in the way of this. We will provide the best possible care and companionship to ensure our clients live a happier, healthier more enjoyable lifestyle. Our Elite carers will make a positive impact and will be responsive to the changing needs of our treasured clients.

If you’re looking for a comprehensive, cost effective alternative to any type of residential service then Live In care is the choice for you. The emotional strain associated with moving away from the familiarity and comfort of home often leads to physical decline, further loss of independence and diminished quality of life.

Around-the-clock care allows your loved one to remain in their home, while ensuring safety and promoting optimal wellbeing. In addition, our care staff offer a much more personalised plan of care with one-to-one support tailored to the status, conditions, preferences, hobbies and lifestyle of the individual.

“ we take the time to listen to your needs ”



Elite Live In Care is 100% compliant with the standards set by Care Quality Commission (CQC)



Elite Solutions For You

“IT’S ALL ABOUT YOU”

Healthcare Solutions to Suit Your Needs

Elite Live In Care can make a huge, positive impact on many aspects of your life. We are able to facilitate visiting family and friends, escort you out and about to the shops, theatre, cinema or even go away on holiday, in the UK or abroad.

Our carers not only provide all of the day to day essential assistance, but companionship. Our office assistants are there for you and your carer for advice, guidance and in cases of emergency. We are always only a telephone call away.

When it is hard to cope with day to day activities of life and assistance is needed, it’s a difficult time for anyone. We can make this transition far less stressful and aim to not only maintain your independence, but improve your quality of life.

With the introduction of an Elite Live In Carer you can continue to Live In your own home, a place of happy memories and familiarity.

All our staff are extensively trained to look after your needs and allow you to enjoy your life in your own home.

Helping you live safely in your own home:

Elite Live In Care will help if you need any recommendations for local tradesmen in case of home emergencies such as plumbing, heating failure or leaking roofs. We have prepared a register of highly recommended local tradesmen who are DBS Criminal Checked. This will allow you to obtain quotes for work thus avoiding the hassle and risk of doorstep selling. Elite Live In Care can also assist in obtaining the quotes and commissioning the work on your behalf. We will not charge for this service.

“ continue to live in your own home, a place of happy memories and familiarity ”



Elite Live In Care is a registered member of NHS Choices



Your Elite Care Staff

“IT’S ALL ABOUT YOU”

At Elite Live In Care, we complete background checks on all of our employees prior to employment. We would NEVER allow a carer to care for our customers without a clean criminal record check.

Elite are fully behind kind, caring people entering in to health care. Elite will train and ensure a full induction including shadow shifts are completed and our customers are happy, before we would allow an inexperienced carer to work alone.

Our carers are trained in line with Skills for Health’s guidelines, they are 100% compliant with The Care Quality Commissions regulations and are encourage to take advantage of the additional free training we offer to all our employees.

A new initiative from Skills for health includes “The care certificate”, Elite are 100% behind this and will ensure ALL of our carers have achieved the standards needed to attain the award within 6 months of their start of employment with Elite Live In Care.

Carers are matched to customers on a one to one basis. We can provide profiles of our available carers and discuss their suitability before the care commences.

If, for any reason you’re not happy with your regular carer, we will replace the carer as soon as it is possible to do so, we would never expect you or your loved one to be cared for by someone they didn’t feel comfortable with.

We ensure our carers are reliable by following the Elite Live In Care guidelines and having face to face contact with our carers on a regular basis. Elite Live In Care does not give our carers any reason to believe it is acceptable to not be reliable. We lead by example and conduct ourselves in a way as to promote reliability and value our reliable carers. We do not continue to employ any carers who become unreliable.

All our carers are specifically recruited as Live In Care carers. We do not belong to a large group or have any other business interest. We won’t ask you to buy our insurance or pensions or send you a carer you have never met because we need your carer to cover another customer. We just wouldn’t ever do this. You are our only focus.

“ we ensure our carers meet our customers before commencement of the care package ”





Your Senior Elite Team

“IT’S ALL ABOUT YOU”

Nikki Barrow

Registered Manager and Quality Compliance Director

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“I’ve worked within the health and social care sector for over a number of years now. I started my journey as a carer and have worked through the ranks to management and now board level. I was delighted to be offered the opportunity to make a major contribution to the way live-in care is set up and delivered. I was recruited for my hands on caring and operational management experience. I understand the apprehension and anxiety felt when families make the decision to remove a loved one from their home to be cared for elsewhere.

Leanne Graham

Care Manager

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I have worked in health and social care since 2003 specialising in live in and domiciliary care. I am also qualified in NVQ level 2 & 3 in Care. In addition to care delivery, I worked for a large healthcare organisation as an Adviser supporting families to source appropriate and quality care provision.

“we lead by example and conduct ourselves in a way as to promote reliability and value our reliable carers”



We are supporters of the Alzheimer's Society and Cancer Research UK

